



National Finance Center Customer Notification

Date of Notification: October 9, 2009

Subject: Update - Status of PINE

Database/Customer(s) Affected: ALL

Dear Customer:

This is a follow-up to the Important Customer Communication dated October 6, 2009. Because of an error in one of our PINE programs that processes the payroll documents, steps were taken to eliminate the payroll documents from Monday night's pass. In that process, the corporate database was not updated with the payroll documents and the outbound files for EPIC, EmpowHR, etc., were not properly created.

The files from Monday night's pass were recreated Tuesday evening. These files only included the personnel actions from Monday night's pass. The payroll documents that were by passed, were included in the normal job for Tuesday night's pass (Pass 2).

The necessary processes were performed to ensure that all records in EPIC and EmpowHR were properly applied. There is no action required on the part of the agencies.

If you have any questions regarding this notification, please contact NFC's Call Center at 1-504-255-5230.

DBS: M5-10-001/003

"Tip of the Week"

For PP20, because of fiscal year-end conversion, please do not use code 1 in the Accounting Data Usage Code field. You may resume using code 1 in this field in PP21.